



NATIONAL HOME
GUARANTEED
HOME WARRANTY PLANS



.....
**HOME WARRANTY SERVICE AGREEMENT
FOR BUYERS, SELLERS & HOMEOWNERS**



.....
(800) 597-0552
NationalHomeGuaranteed.com



HOME WARRANTY



WHAT IS A HOME WARRANTY SERVICE CONTRACT?

A home warranty, or service contract, is a plan which pays for the repair or reconstitution of covered home systems and major, built-in appliances that break down as a result of normal wear and tear. The service contract can be purchased by either the buyer or seller (or on behalf of buyer or seller) as part of a real estate transaction, or any homeowner presently living in their residence.

WHY IS A HOME WARRANTY SO IMPORTANT?

Home warranties provide benefits to both parties in a residential real estate transaction. Warranties offer both home sellers, home buyers or homeowners valuable protection, during the term, against the high cost of repairing or reconstituting a home's mechanical systems and built-in appliances which break down due to normal wear and tear.

FOR THE SELLER:

A home warranty is an important selling tool for anyone who is selling a home. By having a home warranty on your listed home, you are showing prospective buyers that you are backing up what you are selling.

By having a home warranty on your listed home, you also receive coverage. If any covered item should break while your home is listed, all you need to do is call National Home Guaranteed. National Home Guaranteed will dispatch an authorized service technician. The technician will then call you for an appointment to fix the problem. Reimbursement will be made at time of closing.

You only pay for the policy when your home closes. The premium will be collected at closing and your buyer will have 12 months of coverage.

FOR THE BUYER/HOMEOWNER:

Most home buyers use all of their available cash and credit to purchase a home. What if a major appliance, water heater or furnace malfunctions or stops operating altogether after the purchase? Who would you call? How will you afford the costs of repair?

The simple solution is a home warranty service contract. With a maximum deductible charge of \$45.00 for each occurrence of unrelated problems on each of the covered eligible items of equipment and one phone call to National Home Guaranteed, your covered systems will be repaired or reconstituted.

CUSTOMER SATISFACTION

National Home Guaranteed wants every customer to be satisfied with our product. We strive to be the best in our industry. If you have any questions about home warranty, call one of our 24 hour customer service representatives: 1-800-597-0552.

Colorado Residents: This contract is governed by the provision of the "Colorado Consumer Protection Act" or the "Unfair Practices Act", Article 1 and 2 of Title 6 C.R.S. and the Plan holder may have a right to civil action under such laws, including obtaining the recourse of penalties specified in such laws.

Utah Residents: Coverage afforded under this contract is not guaranteed by the Property and Casualty Guaranty Association. Obligations of the provider under this service contract are guaranteed by funds held on deposit with the State of Utah. Should the provider fail to perform its obligations to its contract holders, the Insurance Commissioner may make equitable distributions to contract holders from funds held on deposit. This service contract or warranty is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department.

Washington Residents: You may cancel upon demand and receive a full refund without penalty within the first thirty (30) days after the effective date of the Plan, or within 10 days of the delivery of the Plan to you. However, in the event services have been rendered, those costs will be deducted from the refund. A ten percent (10%) penalty per month shall be added to the refund not paid within (30) days of the request to cancel. If we cancel the Plan, we shall mail a written notice to you at the last known address contained in our records, at least thirty (30) days prior to cancellation. The notice shall state the reason and effective date of cancellation. Our prior notice of cancellation is not required if cancelled for the reasons stated above.



NHG SERVICE AGREEMENT

PLEASE READ THE CONTRACT BEFORE REQUESTING SERVICE

APPLICANT'S AGREEMENT

I apply for the coverage indicated and agree to pay the total amount due to the company. I have read and understand the terms of coverage stated herein. I further understand:

1. NHG is not responsible or liable for: the repair or replacement of any obvious pre-existing condition, unless pre-existing/unknown conditions coverage is added, (See section "SELLER, BUYER, Existing Homeowner and Renewal Customer" for definition); costs or reimbursement for services performed without its prior approval, consequential or secondary damages resulting from the failure of any covered or non-covered item(s) (consequential damage is defined as those damages that arise as a separate consequence or secondary claim of a primary claim). 2. Any request for covered service must be made to NHG during the coverage period. 3. Applicant grants the right to NHG to inspect the property, if requested. 4. This application will be accepted by NHG unless the applicant is notified in writing within 15 days, provided the plan fee is paid. You, the applicant, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. Please see application for pricing and terms of payment.

This Service Agreement can only cover eligible equipment, mentioned in this agreement only, which is in place and in good working order and repair as of the effective date of the Agreement. You have a responsibility to make sure the equipment is properly qualified before you can expect coverage from NHG. For homes with multiple water heaters, air conditioners and/or heating systems, multiple coverage is required. Lack of multiple coverage will result in a determination of coverage by NHG. If you don't feel you have the ability to determine the condition of the equipment, you may want to hire a qualified inspector to help determine the condition of the equipment for you. Service contract holders should understand and be prepared to take the necessary precautions and steps to insure the well-being of family, home and property in the event of a total failure of a major system. NHG is not obligated for the removal or disposal of used or replaced major systems or appliances from their premises of origin to a certified disposal area. You have the responsibility to make sure the equipment is properly qualified before you can expect coverage from NHG.

DEDUCTIBLES / TRADE FEES

The repair costs covered under this Agreement are subject to a maximum deductible charge of \$45.00 for each occurrence of unrelated problems on each of the covered, eligible items of equipment. This Agreement will be suspended automatically without further action on our part, and NHG shall have no further obligation to you under this agreement, if you refuse or fail to pay the charges or deductibles called for in this Agreement within 30 days. Through reimbursement, NHG will bear the cost of the deductible in the following situation: if, after inspection by a NHG approved contractor, a normally covered or contractually covered item is denied coverage for any reason. You, the applicant, will be responsible for any full payment of a service call that is NOT a repair because of: wrong assessment by the contract holder, problem is maintenance related, or equipment is not covered.

FOR THE SELLER, BUYER, EXISTING HOMEOWNER AND RENEWAL CUSTOMER

This Service Agreement is designed to help pay for the major costs associated with the repair of covered eligible equipment which breaks down due to normal wear and tear during the term of the Agreement provided the claims were properly reported to NHG and specifically approved by NHG. It is not designed to repair or fix up pre-existing conditions or equipment that was not in good and proper operating condition as of the effective date of the Agreement. It was not designed to provide normal maintenance or cleaning, nor to provide service for problems caused by lack of proper maintenance or cleaning or due to misuse of equipment. It is also not designed for remodeling or upgrade/update situations. For Sellers & Buyers, unless pre-existing / unknown conditions optional coverage is purchased, full coverage on all covered items begins 20 days after the input date of order. For homeowners, full coverage begins 30 days after effective date. A service contract will be sent within 15 working days of receipt of premium. It is not NHG's responsibility to pay for claims not reported to NHG during this time.

To be covered, the home must be occupied by the owner of the home (unless specifically approved otherwise by NHG), the equipment must be located permanently within the perimeter of the main foundation and attached garage. It must have been provided with the home by the seller or lessor, it must be in place and in good and proper operation at the time this Agreement goes into effect. The equipment must have been used normally and it must be specified as an eligible item and not excluded in this Agreement or the application of this Agreement. (See Covered Systems and Appliances for details.)

NHG'S OBLIGATION TO YOU

Under the terms of this Agreement, NHG will pay the applicant the amount authorized by NHG for the repair to operating condition of the listed eligible equipment (depending on available parts), less applicable deductibles. Maximum amount of NHG's liability per occurrence shall not exceed \$3000.00 and notwithstanding anything to the contrary, herein, NHG shall not be obligated to pay more than \$20,000 for all claims covered under this contract. Repairs will be made with parts and materials specified by the manufacturer only for the covered equipment in the home.

REPAIR AND REPLACEMENT

Amounts for decorative antique or specialty items will be limited to the policy's maximums less applicable deductible(s) under each specific section. NHG is obligated to pay for only the manufactured or worn out part. If parts are no longer available, NHG will allow you an amount equal to the estimated cost for that covered part only. NHG reserves the right to provide a settlement in lieu of repair or replacement when an item is not repairable and a replacement item is no longer available. The settlement in lieu amount is the dollar amount NHG would pay (which is less than retail cost) for parts and labor of said covered items, less the incurred cost of the contractor's diagnosis. Once settlement in lieu is provided, NHG is no longer responsible for repair or replacement of the system or appliance for the duration of the Contract. Replacement of any covered item only happens when it costs less to replace an item than it costs to repair or reconstitute that item to working order.

TO MAKE A REQUEST FOR SERVICE

When you have problems with your covered equipment, **you must call NHG to report the problems before having any work done.** NHG will verify your Service Agreement, arrange for a qualified, local service contractor to check out the problems and will give you instructions for getting proper approval from NHG for the work necessary. All contractors utilized by NHG are independent third parties who are not employees of NHG or any NHG subsidiaries. NHG will not be responsible for any work done without prior notification and NHG's prior authorization. You are not authorized to make any commitments or obligations on NHG's behalf to the service contractor. **Any charges not specifically authorized by NHG will be solely your responsibility.** NHG's normal office hours are from 8:30 AM to 4:30 PM Mountain Time, Monday thru Thursday. When a claim arises, call 1-800-597-0552. All claims calls are monitored 24 hours a day, 365 days a year. After normal business hours, weekends and holidays, any claim or emergency call is monitored and will be handled in the following manner: customer will call 1-800-597-0552 and at customer's request a contractor will be dispatched. If the homeowner requests NHG to have any of their contractors perform service outside of normal business hours, the contract holder will be responsible for payment of additional fees, including overtime charges, and/or hard to get to locations. Otherwise, with the approval of homeowner, service work will be scheduled during normal working hours. NHG will not be responsible for providing service work if you contact us after this Agreement has expired even if the malfunction occurred earlier. NHG will not reimburse contract holder for services performed without NHG's prior authorization. If for any reason NHG's monitoring system does not respond, in the above mentioned emergency situation, after normal business hours, contract holder will be reimbursed any reasonable expenses incurred less the deductible.

TERMS OF THIS AGREEMENT

This agreement is not effective unless full fee is received by NHG within 15 days of the closing date of the sale of the home or occupancy by the home buyer, whichever comes first. Sellers coverage is for up to 6 months and may be renewed for an additional 6 months.

Service calls are monitored 24 hours a day, seven days a week. **Service calls will be dispatched by NHG** to an authorized service technician immediately, depending on the contract holder's schedule, and will be dispatched within 36 hours during normal business hours and 48 hours on weekends and holidays. **NHG has the sole right to select the technician to perform service.** NHG will not reimburse for services performed without its approval.

Services are performed during normal business hours. There is a maximum deductible charge of \$45.00 for each occurrence of unrelated problems on each of the covered eligible items of equipment. Homeowner is to pay this amount to the service technician at the time of service.

NHG RESERVES THE RIGHT TO UPDATE OR
CHANGE COVERAGES AT ANY TIME.
ALL UPDATES WILL BE POSTED AT
NationalHomeGuaranteed.com

Proud backer, sponsor of:
**NATIONAL HOME SERVICE
CONTRACT ASSOCIATION**
HomeServiceContract.org



ADDITIONAL EXCLUSIONS UNDER THE AGREEMENT

NHG is not obligated to pay for service for:

- a) **Any home equipment not listed in Agreement**, or listed as excluded on the Application for this Agreement, or any commercial systems or equipment used for domestic purposes.
- b) Any home equipment leased by you or otherwise not owned by you.
- c) Roofs, flashing, eaves, down spouts, gutters, walls, doors, ceilings, windows, slabs, foundations or basement walls or any structural items. Any component on any system ie: doors, hinges, handles, etc.
- d) Any equipment or system encased in or below concrete, or any equipment, pipe or system covered by asbestos.
- e) Any utility lines, sewer or piping outside the home, including: power lines, underground wiring, water lines or natural gas lines to the residence. Any gas leak situations requiring special investigation, research or specialized equipment to locate the gas leak. Any sealant or dyes for any equipment has a \$100 maximum less applicable deductibles. Pressure regulators inside or outside the home, collapse of piping, damage caused by roots or sewer stoppages which cannot be cleared with up to 100 feet of sewer machine cable from inside the home.
- f) Adaptive, consequential or connective items which have not failed but may be replaced when installing a failed item.
- g) Any light bulbs, filters, pulleys, belts, Freon (see air coverage), Freon recapture, lubricants or other cleaning or general maintenance type items or charges.
- h) Any rusted condition to tubs, tanks, lines, casings or components or any items failing due to rust, dirt or material buildup, corrosion, or improper maintenance. (Rust exclusion does not apply to water heater.)
- i) Lack of adequacy, efficiency or capacity of any system due to low water volume or pressure, undersized equipment, improper installation, mineral or dirt build-up in lines, tanks or A/C cooling/condenser coils. Also excludes impurity or discoloration of water and low water volume or pressure due to mineral build-up, pipe rattling and plumbing noise and any odor emanating therefrom.
- j) Heating and/or cooling units used for any building other than the actual resident structure; such as a garage, porch, carport or shed. Central systems which serve the residence but are located in another structure are eligible.
- k) Electrical, plumbing or gas service both to and from non-covered systems or non-covered optional systems (i.e. ice-maker water lines).
- l) The electric voltage, power or gas supply has been inadequate, or the plumbing outside of the residence has failed.
- m) Any item that has been discontinued by the manufacturer for being obsolete.

OTHER LIMITATIONS OF NHG'S OBLIGATIONS

NHG is not responsible for primary, secondary, or consequential damages caused by equipment failure, delays, negligence or improper provisions of services. NHG is not responsible for primary or secondary repairs or replacements made necessary by repair or replacement work. Additional work, cost or manpower, beyond conventional aggregates, could be required or incurred. You are responsible for this additional work, cost or manpower, for example, the cost of gaining access to the equipment and for closing and restoring the access route. NHG is not liable for delays in obtaining parts for covered items. NHG is not responsible for repair, replacement, or corrections required by state or federal laws, local ordinances, building codes, or requirements for qualification for government insured mortgages or loans, or any expenses related to poly butylene piping or their appurtenances, asbestos materials, toxic chemicals, radon, dioxin, etc. NHG is not obligated for the cost of repair or service of any eligible home equipment which fails or malfunctions under the following circumstances:

- a) Any equipment not mentioned in this agreement is not covered. Any

equipment which has been altered or improperly installed, maintained / serviced or missing parts.

b) If the eligible equipment has been added to or subjected to extraordinary or non-intended use.

c) The electric voltage, power or gas supply has been inadequate, or the plumbing outside the residence has failed.

d) Acts of God, outside perils, wind, rain, freezing, lightning, mischief, neglect, misuse, vandalism, secondary or consequential damages, accidents, occurrences outside normal use and service, or any cause which typically may be covered by extended coverage homeowner's insurance, as it is commonly known.

e) NHG will not provide service during the period of any abandonment of the property exceeding 30 consecutive days, unless specifically approved in advance by NHG.

f) NHG does not cover cost for cranes or other lifting equipment.

g) NHG is not, under any circumstance, responsible for anything to do with mold, mildew, fungus or any kind of this result as it pertains to any covered or non-covered items.

h) Any costs dealing with cameras for assessment of claim.

i) Water seepage due to outside flow, including any backup through sewers or drains.

FURTHER LIMITATIONS OF OUR LIABILITY ON IMPLIED OR FACTORY WARRANTIES

If an eligible piece of equipment is covered by another guaranty or warranty during the term of this Agreement NHG is not liable for parts or labor charges. NHG is not liable when a manufacturer has gone out of business or will not stand behind their product for parts or labor.

This Service Agreement is in lieu of any and all other warranties or marketing materials, claims or assertions expressed or implied with reference to this Service Agreement. No other person, agent or broker is authorized to assume any other liability. All implied warranties are excluded, including the implied warranty of merchantability. NHG assumes no liabilities other than those specified in this Agreement.

CONDOMINIUMS AND MULTIPLE UNITS

Where the premises covered by this Agreement is a condominium or multiple unit, obligations are limited to the confines of the unit. No common equipment is eligible for coverage.

TRANSFER, SUSPENSION AND CANCELLATION

This contract may be transferred, assigned or cancelled by the homeowner during the 12 month coverage period at a cost of \$49.00. Upon cancellation, a refund will be made to the contract holder prorating the contract fee paid by the number of months remaining minus all claims, expenses paid and cancellation fee to date. If NHG or contract holder cancels this contract in the first 60 days, a 10 day notice will be provided to the contract holder prior to cancellation through first class mail. If NHG or contract holder cancels this contract after 60 days, a 30 day notice will be provided to the contract holder prior to cancellation through first class mail. NHG can cancel this contract for material misrepresentation, breach of contract or substantial change in the risk assumed. To the extent that the terms of this Agreement do not comply with governing state law, all forms are deemed to be modified to so comply. Any provisions inconsistent with state law shall be deemed void.

RENEWALS

This Agreement may be renewed where permitted by state law. In that event, homeowner will be notified by NHG and the prevailing rate and terms of renewal will be agreed to by both parties.

LEASE OPTIONS / RENTALS

Coverage on lease options is available for the lessee only and begins upon payment of plan fee and receipt of application by the Company. Coverage continues for one full year from that date. NHG only works with contract holder on rentals. This service contract WILL NOT cover any claims concerning nightly rentals (anything under 180 day rental agreement).

SERVICE WORK ENDORSEMENT

If service work performed under this Agreement should fail, NHG will make the necessary repairs without an additional deductible for a period of 90 days on parts and 30 days on labor. The Service Contract will never be automatically renewed. You must approve each anniversary.

ARBITRATION

Any matter in dispute between you and NHG will be subject to arbitration as an alternative to court action pursuant to the rules of the American Arbitration Association or other recognized arbitrator, a copy of which is available on request and can be obtained from the Company. Any decision reached by arbitration shall be binding upon both you and NHG. The arbitration award may include attorney's fees if allowed by state law and may be entered as a judgment in any court of proper jurisdiction.

CLASS ACTION WAIVER

Any claim against this service agreement or its owner must be brought in the parties individual capacity and not as a Plaintiff or class member in any purported class, collective, representative, multiple Plaintiff, or similar proceeding ("class action"). The parties expressly waive any liability to maintain any class action in any forum. Any claim that all or part of this class action waiver is unenforceable, void, or voidable may be determined only by a Court of competent jurisdiction and not by an arbitrator.

REIMBURSEMENTS, SETTLEMENTS, OR CUSTOMER CREDITS

Any time a reimbursement, settlement or customer credit is awarded to the contract holder, the coverage for that specific covered item is over until the Renewal of this Service Contract. If reimbursement, settlement or bank draft is tendered, it is automatically void if not cashed or settled on or before its 6 month anniversary or expiration of Service Contract, whichever is later.

PANDEMIC / NATURAL DISASTERS

In the event of an unexpected circumstance in the world we live in, NHG cannot guarantee timeliness of repair, availability of parts or components, and / or labor personnel to handle these items.

**\$45 Deductible per repair
per occurrence**

Home owner pays a \$45 deductible
for each repair / claim.



COVERED SYSTEMS & APPLIANCES

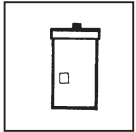
STANDARD COVERAGES



CENTRAL HEATING SYSTEM

INCLUDES: Gas, oil or electric units up to two (2) units. Any units over two (2) cost \$60 per unit. Space or area type heating units are covered only where there is no central heating system. Parts which are discontinued, which would necessitate a furnace replacement, will be allowed \$500 less applicable deductible, regardless of cost of part(s). Programmable thermostat systems shall be limited to a maximum amount of \$100 less applicable deductible(s) during the life of this service agreement. Heat pump units require optional coverage. See Optional Coverages. When heating system replacement is necessary, SEER and HSPF Standards will be adhered to if required or when settlement check is not dispersed to applicant. Boiler, steam, hot water, heat pump or radiant heating systems, or components and accessories thereto shall be limited to a maximum coverage of \$1,500 less applicable deductible(s).

EXCLUDES: Pipes or vents below or enclosed in concrete; cable heat, specialty zoning or zone panels including electronic components thereof, electric air cleaners, humidifiers, and solar heating systems and their components. NHG will pay up to \$10 per pound, per occurrence for refrigerant; customer is responsible for any amount over that. Condensation pumps. NHG reserves the right to determine coverage on any unit older than 20 years old. Duct work.



CENTRAL VACUUM

INCLUDES: All mechanical system components and parts.
EXCLUDES: Duct work – Blockage – Accessories. NHG will pay no more than \$400 in the aggregate during the Contract Period.



INTERIOR PLUMBING SYSTEM

INCLUDES: Interior water pipes and waste pipes.
EXCLUDES: Garbage disposal or drains clogged by unsuitable foreign matter, pipes outside the home, pipes below or encased in concrete, septic tanks and systems, ejector pumps, saunas or steam rooms, water tanks, drain tile, pressure tanks, sewer and water laterals, and connections and pipes for lawn sprinkling systems. Items related to well pumps or indoor or outdoor spas, whirlpools or swimming pools are excluded unless specifically covered under the Optional Coverage.

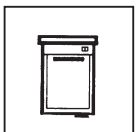
PLUMBING FIXTURES

INCLUDES: Faucet assemblies, lavatories, bathtubs, commodes and drain traps. Maximum coverage up to \$200 per fixture less applicable deductible(s).
EXCLUDES: Shower enclosures, Roman tub fixtures, shower base pans, toilet lids and seats, cracks and/or chips in porcelain units. Specialty plumbing fixtures installed over stoves "pot fillers" or preparation areas. Exterior hose bibs.



SEWER STOPPAGES

INCLUDES: Covers only main sewer line stoppages (limit one claim per year) which can be cleared with up to 100 feet of sewer machine cable from a specific interior or exterior clean out. Not available - first 30 days of coverage. Maximum coverage \$170.00, less applicable deductible.
EXCLUDES: All bath tub, shower, sink or floor drains, sewer lines clogged with unsuitable foreign matter, sewer lines clogged by feminine or male hygiene products, roots, collapsed piping, hydro jetting or camera investigation. Any toilet removal costs if no specific clean out is available.



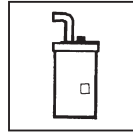
TRASH COMPACTOR (see appliance coverage above)

INCLUDES: All parts and components.
EXCLUDES: Lock and key mechanisms, removable receptacles.



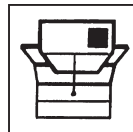
INTERIOR ELECTRICAL SYSTEM

INCLUDES: Interior wiring, fuse or interior breaker panels, switches and receptacles.
EXCLUDES: Lighting and electrical fixtures, ceiling and attic fans, power vents, bathroom heaters and fans, telephone, alarm, audio, video, computer, low voltage wiring, aluminum wiring, and problems caused by overload situations or code violations. Exterior breaker panels.



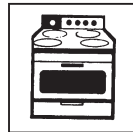
WATER HEATER

INCLUDES: Gas or electric units, with similar capacity, parts and/or units, up to 75 gallons in capacity, \$1,000 maximum, \$250 maximum on any covered Water Heater 10 years or older. Diagnosis, repair or replacement of tankless, oil, or powervent water heaters, \$800 maximum. Expansion tanks present in home, 2nd deductible due if expansion tank is replaced or repaired.
EXCLUDES: Solar, special vented or specialty boiler water heating systems and their components. Special circulation pumps.



GARAGE DOOR OPENER

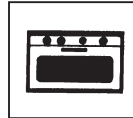
INCLUDES: All parts and components. No coverage for first 20 days after Effective Date. Maximum coverage \$300 less applicable deductible.
EXCLUDES: Transmitters, safety sensors, garage doors, chain, track and spring systems.



APPLIANCE COVERAGE

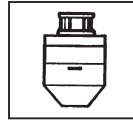
INCLUDES: Appliance coverage is limited to built-in appliances only. If range, oven, dishwasher, or trash compactor is not built-in, NHG will cover item with a serial# accompanying application. \$1,000 maximum to diagnose, repair or replace microwave/oven combination units. Coverage is limited to appliances less than 20 years of age if and only if parts cannot be found because of discontinuation. Refrigerators, freezers, washers and dryers are excluded unless specifically covered under optional coverage. If there is a 2nd kitchen it must be covered - \$260. (see optional coverages).

EXCLUDES: Water softeners, fire, smoke and burglar alarms, intercoms, telephone equipment, ceiling fans, door bells, doors on any appliance, and duct work.



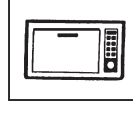
DISHWASHER (see appliance coverage above)

INCLUDES: All parts and components.
EXCLUDES: Racks, agent and soap dispensers, knobs and dials, baskets and rollers, hinges, non-working components and doors bent by application of weight, non-working components. interior shells



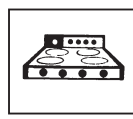
GARBAGE DISPOSAL

INCLUDES: All parts and components.
EXCLUDES: Jamming from foreign objects.



MICROWAVE OVEN (see appliance coverage above)

INCLUDES: All parts and components. A \$200 maximum less deductible. This maximum applies if the microwave is also a conventional oven or is attached to another unit of any kind.
EXCLUDES: probe assemblies, incidental and or functionally non-concurrent timers and clocks, interior linings, non built-in shelf units, interior shells. Duct work.



RANGE, OVEN, COOKTOP, HOOD (see appliance coverage above)

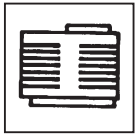
INCLUDES: All parts and components.
EXCLUDES: Racks, rotisseries, probe assemblies, knobs and dials, incidental and/or functionally non-concurrent timers and clocks, venting, electromagnetic induction cooktops, any glass tops, and duct work.



OPTIONAL SYSTEMS & APPLIANCES

OPTIONAL COVERAGES

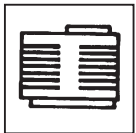
Provided only if the appropriate additional fees for such coverage are received by NHG. Subject to all terms and conditions of the Service Agreement.



CENTRAL AIR CONDITIONING

INCLUDES: Electric forced-air central air conditioning or evaporative cooler systems, up to two (2) units. Any units over two (2) cost \$60 per unit (Gas-fired Central A/C units may be covered only if they are individually and specifically approved by NHG before coverage begins.) Heat pump units require Air Conditioner Coverage. When air conditioning system replacement is necessary, SEER and HSPF Standards will be adhered to if required or when settlement check is not dispersed to applicant. Parts which are discontinued would necessitate an air conditioner replacement, will be allowed \$500 - less applicable deductibles, regardless of the cost of parts.

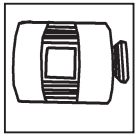
EXCLUDES: All types of wall and window units, registers and grills, condenser casings, filters, coil cleaning and water towers. NHG is not liable for any roof damage on roof mounted units, removal of patios or landscaping and proper installation of concrete slab(s). Excludes AC units rated over 5 tons capacity. NHG will pay up to \$10 per pound, per occurrence for refrigerant; customer is responsible for any amount over that. Inaccessible or non-visible coil lines. Condensation pump. NHG reserves the right to determine coverage on any unit older than 20 years old. Duct work.



HEAT PUMP

INCLUDES: Same coverage and maximums as Central Heating System.

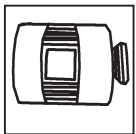
EXCLUDES: Same as Central Air Conditioning above.



WELL PUMP

INCLUDES: All parts and components or well pump utilized for main residence only. Maximum coverage or \$500 less applicable deductible(s).

EXCLUDES: Pressure and storage tanks, well casings, exterior electrical lines or piping, pulling pump or redrilling of wells.



SUMP PUMP

INCLUDES: All mechanical system components and parts.

EXCLUDES: Any unit on exterior of home, ejector pumps of any kind.



SWIMMING POOL EQUIPMENT OR SPA EQUIPMENT

INCLUDES: Components and parts of the circulation pump, circulator pump controls and gauges, motor, filter tank, gaskets, relays, impellers, back flush valves and above ground plumbing lines running to and from pool or spa. Any unit 10 years or older will be subject to an approved inspection by NHG.



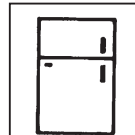
EXCLUDES: Concrete encased or underground plumbing and electrical lines, heaters, liners, lights, code violations, structural defects, solar heaters, cleaning equipment, filters and pool sweeps, portable units and their respective components, pool covers and any auxiliary motors or pumps.



INTERIOR WHIRLPOOL EQUIPMENT

INCLUDES: Interior Whirlpool or Jacuzzi type tub components: includes tub, circulation system (including piping, pump/motor, inlets or outlets), electrical controls and wiring.

EXCLUDES: Gaining or closing access route.



KITCHEN REFRIGERATOR & FREEZER

INCLUDES: All parts and components. Maximum limit of \$2,000.

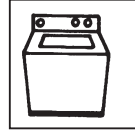
EXCLUDES: Shelves, racks, ice makers, ice crushers, liquid and ice dispensers and their respective components, interior thermal shells, food spoilage, plastic mini tubs, agent dispensers, knobs, interior electrical system dials and sealed systems. Any refrigerator less than 10 cu ft. Units not in main home.



CLOTHES WASHER

INCLUDES: All parts and components.

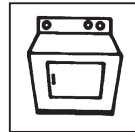
EXCLUDES: Agent dispensers, filler screens, knobs and dials, damage to clothing, interior drums, structurally connected stackable units.



CLOTHES DRYER

INCLUDES: All parts and components.

EXCLUDES: Lint screens, venting, knobs and dials, damage to clothing, interior drums, structurally connected stackable units.



NEW CONSTRUCTION WARRANTY (4-YEARS)

Provided the fee is paid at or within 15 days of initial closing, NHG will provide buyers coverage commencing on the 366th day after closing and running for a period of 48 consecutive calendar months. The builder must provide warranty on all systems for the first 365 days after closing. Warranty shall include and be subject to all provisions, coverages, liabilities and limitations of this standard one year Home Warranty for a period of 48 consecutive calendar months. Covered items must be new and never used at the time of initial installation; failure of such will result in a determination of coverage by NHG.



PRE-EXISTING/UNKNOWN CONDITIONS

If at the time coverage begins, NHG, Buyer, Seller, Real Estate Broker/Agent, Real Estate Inspector and/or Homeowner has no knowledge of an existing defect and a pre-existing defect is found at the time service is provided - that item will be covered. This coverage is limited strictly to those items for which coverage has been originally extended. (See section "SELLER, BUYER, Existing Homeowner and Renewal Customer" for definition.)

EXCLUDES: Code violations and improper installation.

VALUE-ADDED SERVICES AND COVERAGES

Provided at additional cost

- RE-KEY SERVICE
- FURNACE MAINTENANCE / ANNUAL TUNE UP
- AIR CONDITIONER MAINTENANCE / ANNUAL TUNE UP
- UPGRADES AND OUT OF CODE HELP
- AFTER-INSPECTION REPAIR SERVICE

Call for a quote: 1-800-597-0552



APPLICATION & PRICING



\$800 Value

STANDARD COVERAGES -

These items are INCLUDED in Standard Prices:

| | Standard \$330 | Standard Plus \$380 | Plus Favorite \$425 | Premier Favorite \$500 | Best Value \$600 |
|---|-------------------|------------------------|------------------------|---------------------------|---------------------|
| CENTRAL HEATING SYSTEM (2 units included) | ✓ | ✓ | ✓ | ✓ | ✓ |
| PLUMBING SYSTEM | ✓ | ✓ | ✓ | ✓ | ✓ |
| SEWER STOPPAGES | ✓ | ✓ | ✓ | ✓ | ✓ |
| ELECTRICAL SYSTEM | ✓ | ✓ | ✓ | ✓ | ✓ |
| GARAGE DOOR OPENER | ✓ | ✓ | ✓ | ✓ | ✓ |
| WATER HEATER | ✓ | ✓ | ✓ | ✓ | ✓ |
| APPLIANCES (range, cooktop, oven, microwave, dishwasher, trash compactor) | ✓ | ✓ | ✓ | ✓ | ✓ |
| GARBAGE DISPOSAL | ✓ | ✓ | ✓ | ✓ | ✓ |
| CENTRAL VACUUM | ✓ | ✓ | ✓ | ✓ | ✓ |

PRICE BY PACKAGE OR À LA CARTE

| | |
|----------------------------------|-------|
| Condo Coverage | \$300 |
| Standard Coverage | \$330 |
| Standard Plus Coverage | \$380 |
| Plus Favorite Coverage | \$425 |
| Premier Favorite Coverage | \$500 |
| Best Value Coverage | \$600 |

Call for coverage on any custom packaging, manufactured homes, duplex or multiple units.

Optional Coverages \$ _____

Total \$ _____

This is an application and advertisement only. Any updated changes or clarifications on coverages will be noted online at NationalHomeGuaranteed.com.

OPTIONAL COVERAGES

Options below are ADDED to the Standard Prices:

| | | | | | |
|--|-----------|---|---|---|---|
| <input type="checkbox"/> AIR CONDITIONERS/COOLERS (2 units included) | \$60 | ✓ | ✓ | ✓ | ✓ |
| <input type="checkbox"/> REFRIGERATOR | \$60 | | ✓ | ✓ | ✓ |
| <input type="checkbox"/> CLOTHES WASHER | \$60 | | | ✓ | ✓ |
| <input type="checkbox"/> CLOTHES DRYER | \$60 | | | ✓ | ✓ |
| <input type="checkbox"/> ADDITIONAL HEATING UNIT(S) | \$60 each | | | | ✓ |
| <input type="checkbox"/> ADDITIONAL AIR CONDITIONER/COOLER(S) | \$60 each | | | | ✓ |
| <input type="checkbox"/> ADDITIONAL GARAGE OPENER(S) | \$60 each | | | | ✓ |
| <input type="checkbox"/> ADDITIONAL WATER HEATER(S) | \$60 each | | | | ✓ |
| <input type="checkbox"/> PRE-EXISTING/UNKNOWN CONDITION | \$150 | | | | |
| <input type="checkbox"/> ANY ADDITIONAL FULL KITCHEN | \$260 | | | | |
| <input type="checkbox"/> SWIMMING POOL EQUIPMENT | \$180 | | | | |
| <input type="checkbox"/> SPA EQUIPMENT | \$180 | | | | |
| <input type="checkbox"/> COMMON POOL AND SPA EQUIPMENT | \$180 | | | | |
| <input type="checkbox"/> INTERIOR WHIRLPOOL EQUIPMENT | \$60 | | | | |
| <input type="checkbox"/> FREEZER | \$60 each | | | | |
| <input type="checkbox"/> WELL PUMP | \$100 | | | | |
| <input type="checkbox"/> SUMP PUMP | \$100 | | | | |
| <input type="checkbox"/> NEW CONSTRUCTION | \$290 | | | | |

Optional Coverage items – Sub Total \$ _____

APPLICANT

Homeowner / Investor Buyer Seller

Applicant _____

Covered Property Address _____

City, State, Zip _____

Applicant's Phone _____

Applicant's email _____

REAL ESTATE COMPANY _____

RE Agent Name _____

RE Agent email _____

RE Agent Phone _____

RE Company Name _____

ESCROW OR TITLE COMPANY

Company _____

Officer Name _____

Officer email _____

Escrow or Title Phone _____

Estimated Date of Closing _____

Escrow or File # _____

CORPORATE OFFICES

direct: 800.597.0552 | facsimile: 801.274.0565
1935 East Vine Street, Suite 140, Salt Lake City, UT 84121

ORDER ONLINE 24/7 NationalHomeGuaranteed.com
Phone 1-800-597-0552

NHG RESERVES THE RIGHT TO UPDATE OR CHANGE COVERAGES AT ANY TIME. ALL UPDATES WILL BE POSTED AT NationalHomeGuaranteed.com